

## Citizens INFORMATION

In view of the growing threat posed by the **COVID-19** virus, the employees of the Frankfurt (Oder) city administration are also called upon to limit their social contacts in everyday work to the minimum necessary.

**For this reason, the Mayor of the City of Frankfurt (Oder) has decided that the administrative departments will be closed for presence operations until further notice.**

In urgent matters that cannot be postponed, citizens can contact the authorities **by e-mail or telephone**. A hotline provides further details, initial information and referral to the relevant departments.

**The Kommunales Integrationszentrum offers counselling for all immigrants.**

**The Department of Youth and Social Affairs can be reached as follows:**

<b>Monday:</b>	<b>From 08:00 to 16:00</b>
<b>Tuesday:</b>	<b>From 08:00 to 18:00</b>
<b>Wednesday:</b>	<b>From 08:00 to 16:00</b>
<b>Thursday:</b>	<b>From 08:00 to 16:00</b>
<b>Friday:</b>	<b>From 08:00 to 12:00</b>

### AMT FÜR JUGEND UND SOZIALES

**Telefon-Hotline: (03 35) 552 5050**

**E-MAIL: jugendundsoziales@frankfurt-oder.de**

### KOMMUNALES INTEGRATIONSZENTRUM (KI)

**Telefon-Hotline: (03 35) 552 5180**

**E-MAIL: info-ki@frankfurt-oder.de**

## **SPECIAL CONSULTATION HOURS COVID-19**

**From Wednesday, 18 March 2020, on weekdays from 14.00 to 18.00.**

**The premises are located at Karl-Ritter-Platz and can only be reached on foot from Schulstraße through built-up restrictions.**

Admission to the special COVID-19 consultation hours is granted to those who have a referral from their family doctor or who have been registered for the consultation hours in writing by fax.

Current information and services offered in the above sectors can be found at:

**[www.frankfurt-oder.de](http://www.frankfurt-oder.de)**

**We ask all citizens for understanding!**